

Professionals' Choice Service Center



Registration Form



Date: _____

Professionals' Choice Service Center Number Will Be Assigned On Line After Registration

On Line Registration address <https://www.apa.parts/>

Shop Name: _____
Owner/Manager's Name: _____
Contact E-mail: _____
Address: _____
City: State: Zip: _____
Phone: _____
Fax: _____
Website: _____

Sales Note - Please fill out this form at the shop then take the form to your serving location to enter the registration on line at the web address noted above.

of Bays: _____ # of Techs ASE Certified: _____
of Techs: _____ # of Techs L-1 Certified: _____

Hours of Operation: _____
Monday thru Friday: _____
Saturday: _____

Cash _____
Check _____
AMEX _____
VISA _____
Mastercard _____
Discover _____

APA Member / Professionals' Choice Serving Location:
Name: _____ Location Number: _____
Street Address: _____ City: St: Zip: _____
APA Member / Professionals Choice Serving Location Sales Person:
Sales Person E-mail address: _____ Phone: _____

Services Performed:

Alignment _____	Oil Change Service _____	Heating & A/C _____
Batteries _____	Preventative Maintenance _____	Ignition Systems _____
Body Repair _____	Starters/Alternators _____	Tires _____
Brakes _____	State Inspections _____	Towing _____
Driveline _____	Suspension & Steering _____	State Inspection _____
Exhaust _____	Engine Cooling _____	
Fuel Systems _____	Engine Management _____	

Professionals' Choice Service Center Program Includes:

Nationwide 24 month 24,000 mile warranty for the car owner
This includes towing and rental car assistance for the car owner
ASE Certification Reimbursement for Technicians
Welcome ID Kit For Your Shop - No Cost To The Shop
Professionals Choice Service Center Program cost per month \$39.95 (Silver) or \$59.95 (Gold)
Roadside Assistance - Included In The Program at No Additional Cost

Professionals' Choice Service Center Program Additional Options:

Road Hazard Warranty - Cost Per Month \$7.25
In Shop Labor Reimbursement for the area near your shop - Cost of \$6.00 per shop ticket
(Work Order) registered. Labor Reimbursed at \$75.00 per hour per Mitchell 1 Labor Time.

Professionals' Choice Service Center Participation Agreement

As a member of the Professionals' Choice Auto Service Center program we agree to:

Recommend corrective and maintenance services and explain to the customer which of these is required now to correct existing problems and which are for preventive maintenance.

Maintain the highest quality of repair and service work at a fair price.

Offer customers a price estimate for work to be performed.

Obtain prior authorization for all work done, in writing or by other means satisfactory to the customer.

Make every effort to keep the customer informed about appointments and completion deadlines.

Furnish an itemized invoice for parts and services, priced fairly, which clearly identifies any used or remanufactured parts. Replaced parts may be inspected upon request.

Furnish or post copies of any warranties covering parts or service. Use quality Auto Parts, guaranteed coast to coast.

Provide and honor Professionals' Choice Auto Service Center manufacturer warranties.

Maintain the integrity of the Professionals' Choice Auto Service Center Program and all of its members.

Exercise reasonable care for the customer's property while it is being serviced and reasonable care of the customer's vehicle while it is in the shop's possession.

Make every effort to fix the customer's vehicle right the "first time".

Maintain a system for fair settlement of customer's complaints and cooperate with established consumer complaint mediation activities.

Uphold the high standards of the profession and seek to correct any or all abuses within the automotive industry.

Be devoted to customer satisfaction.

I / We agree to register as a Professionals' Choice Service Center and will comply with the terms and conditions of the program including participation in the 24-Month/24,000 Mile Warranty Program.

I / We understand that the Professionals' Choice Service Program Headquarters will provide us with a welcome kit that includes warranty program signage materials and an initial supply of consumer literature. I / We agree to utilize these materials at our Service Center location and to keep them visible to consumers in a clean and orderly fashion.

I / We further agree to make our Professionals' Choice Supplier the Primary Call For Parts, to keep our account with our supplier current and maintain a Professional Shop Appearance.

I / We agree that Professionals' Choice Service Program Headquarters may include our name, address and hours of operation within the national data base of Warranty Program Providers that is made available for reference by consumers.

I / We understand that my participation in the Professionals' Choice Service Program may be terminated by our Professionals' Choice Supplier at any time, with or without cause.

I / We hereby accept the above stated Professionals' Choice Service Program. I / We agree that should I / We at any time wish to withdraw or not renew my participation in the program or be terminated from the program, I / We will immediately relinquish all Professionals' Choice Service Program signage and materials to my Professionals' Choice Supplier.

Customer Signature

Shop Name

Sign me up as ---> _____ **Gold Member \$59.99 / Month** _____ **Silver Member \$39.99 / Month**

Professionals' Choice Supplier Representative Signature

Date